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Better Linking Job Seekers with Employers Innovative Job Matching Approaches in Rural Areas

8th Regional Policy Dialogue on TVET

and 10th Annual Expert Meeting of the Initiative on Employment and Skills Strategies in Southeast Asia

20-22 November 2018

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Australian Employment Services



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Centrelink



Job Seeker
Payments and
Compliance

Employment
Services
Gateway

jobactive



Disability Employment Services



**Community Development
Programme - Remote**



**Complementary
Programs**

Mature Age

Indigenous Employment
Projects

Skills For Education &
Employment (SEE)

Australian
Apprenticeships

Vocational Education
and Training

Transition to Work

ParentsNext

Australian Employment Services



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- Job Seeker Classification Instrument – a streaming tool designed to assess a job seeker's level of required assistance
- Multiple providers across Australia ranging in size and profile
- Contract arrangements and performance framework (KPIs) are designed to drive employment solutions at a local level in particular assisting disadvantaged job seekers
- Star ratings use regression model to compare provider performance, informing user choice and business reallocation
- Increasing focus on employment outcomes and mutual obligation
- Some differences in approach between programme areas
- All providers connected to the Employment Services System (ESS) - inputs info on skills gaps, employment outcomes and payment points. Increased use of mobile technology

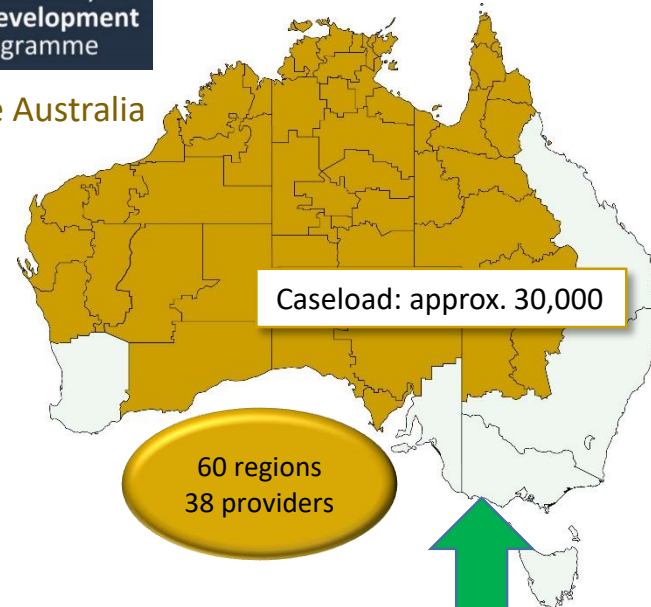


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Major programmes



Remote Australia



Caseload: approx. 30,000

60 regions
38 providers

1 provider per
region

Caseload: 738,938

51 regions
42 providers
1693 sites

Mainstream
Employment
Services



4-6 providers per
region

Caseload: 182,768

110 regions
116 providers
1992 sites



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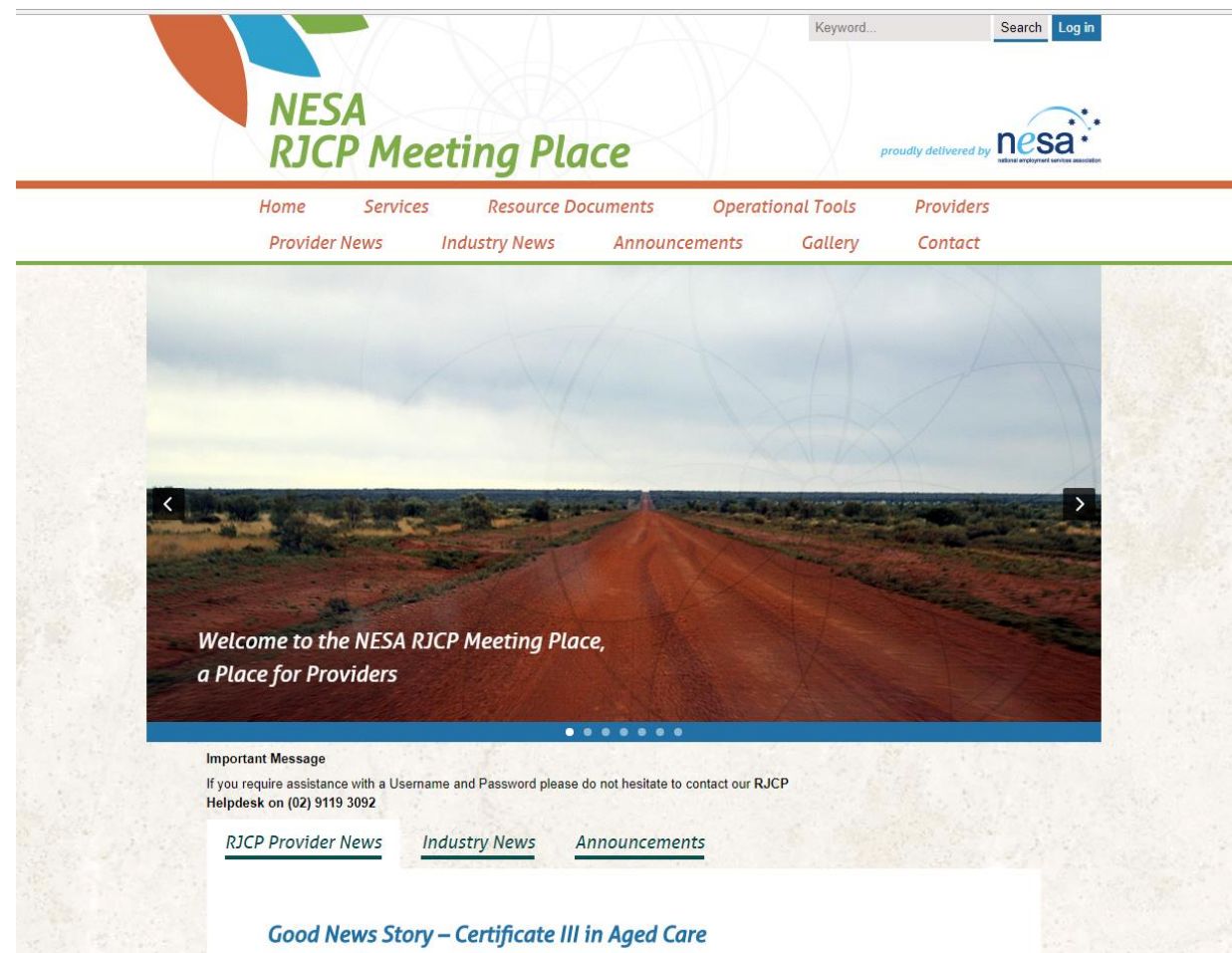
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NESA's Capacity Building Expertise

Services

- Business Process Review
- Organisational Assessment
- Financial Management and Analysis
- Service Delivery Model Review
- Governance Structure and Development
- Risk Management
- Partnership and Sub-contract Management
- Project Management
- Community Engagement
- Quality Assurance



In 4 years:
250 capacity building projects
400 industry forums



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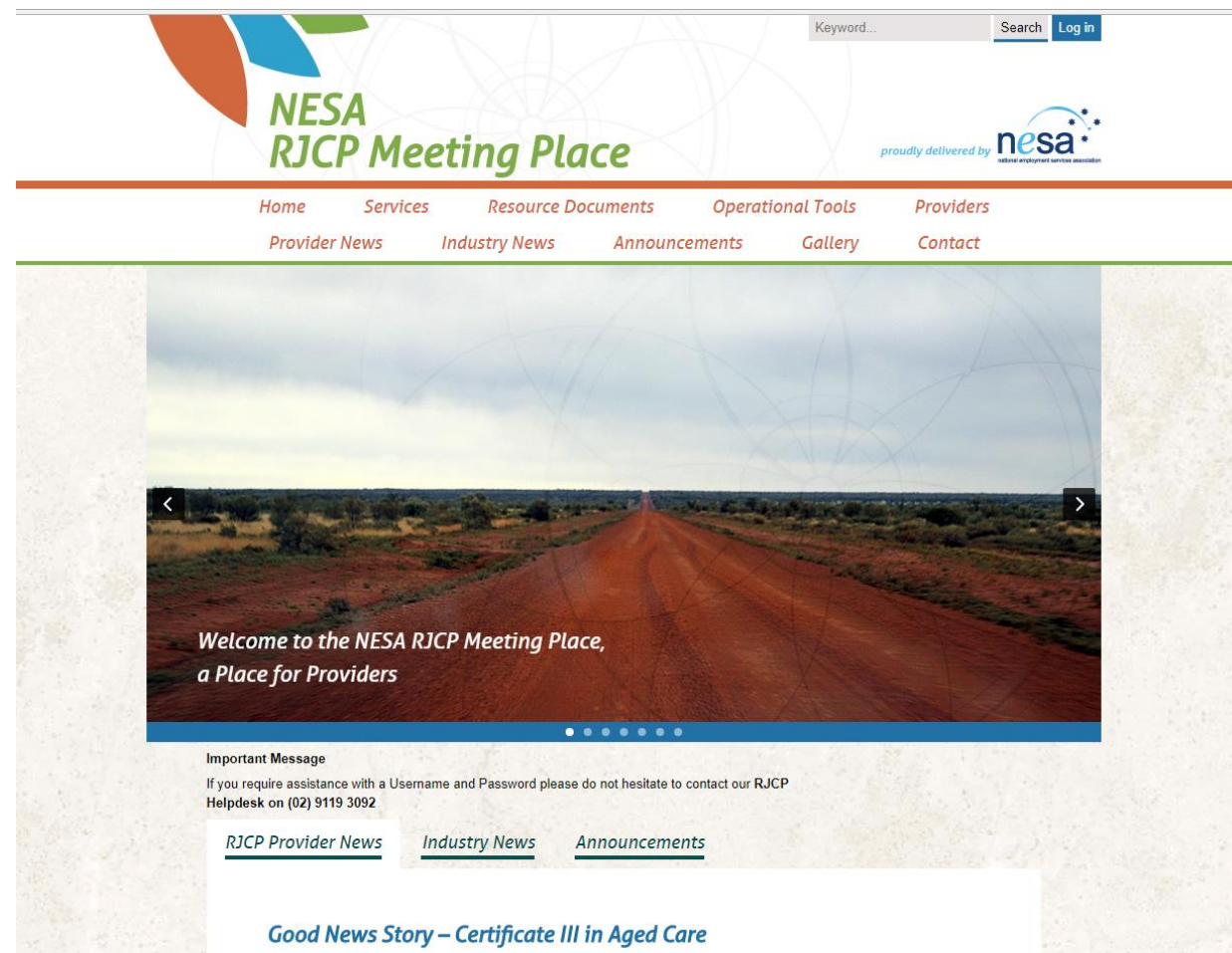
NESA's Capacity Building Expertise

Resource Documents

- Case Management
- Employer Engagement
- Remote Youth Leadership & Developments Corps
- Building Capacity
- Complex Needs
- Governance

Operational Tools

- Series of guides
- Templates
- Plans
- Checklists





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